



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: April 18, 2024
 Re: **March 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	February 2024	March 2024	March 2023
1. Customer / Title Transfer Closings	31	24	60
2. Title Closing Requests	35	51	90
3. Plan Check Requests	21	28	39
4. Service Orders Completed	117	162	164
5. Backflow Notifications Sent	-	-	46
6. Backflow Reports Completed	30	28	78
7. Backflow Assembly Installs	13	12	29

New Sign-ups

88
Sign-ups in Last 6 Months



User Count

2,468
EyeOnWater Users



Accounts with EyeOnWater

57%
Out of 5,000 Accounts



35 ↑ 12.9%



10 ↑ 400%



March - 2024

9 Posts
 8573 Views
 2585 Email opens
 2 Thanks
 2 Replies

Your Community
 5395 verified neighbors in 24 neighborhoods
 71 neighbors joined last month

February - 2024

2.0 Posts
 1278.0 Views
 221.0 Email opens
 1.0 Thanks
 1.0 Replies

Your Community
 5331 verified neighbors in 24 neighborhoods
 69 neighbors joined last month

January - 2024

6.0 Posts
 4402.0 Views
 2148.0 Email opens
 4.0 Thanks
 1.0 Replies

Your Community
 5279 verified neighbors in 24 neighborhoods
 73 neighbors joined last month